Industry Notice 12/30/2009: PureEdge Viewer and Windows 7

This notice is to advise that Industry users who have upgraded to the Windows 7 operating system, that there are reported issues with PureEdge View 6.5 errors preventing the digital signature function on DSP forms.

According to the IBM website, the Lotus Forms Viewer is not inherently compatible with Windows 7. Industry having Windows 7 OS may have to use alternative methods for viewing and submitting PureEdge forms to DDTC. Version 3.5.1 is stated to resolve most of the issues surrounding its use with higher Windows OS versions.

ACTION REQUIRED

Industry is strongly encouraged to maintain a Windows XP system with Internet Explorer versions 6 or 7 to use for all DTrade transactions at this time. If this is not possible, Industry should try one of the following solutions, which have worked for some.

If you are running Windows 7 then

> a. Download and install IBM Lotus Forms Viewer 3.5.1 Trial Version. The evaluation period for this trial is 60 days. All of the product's features are enabled.
> http://www.ibm.com/developerworks/downloads/ls/lsforms/?S_TACT=105AGX13&S_CMP=LP
>
> b. Run IBM Lotus Forms on Windows 7 in XP compatibility mode (Service Pack 1 or2 if shown as an option).

FURTHER INFORMATION

Workplace Forms products do not support the Netscape *browser*, but do support digital certificates provided by the Netscape browser's NSS certificate store.

INQUIRIES

All inquiries regarding the new DSP-61 form requirements should be directed to:

> **DTrade Help Desk**
>
> Hours: 9am-5pm Eastern U.S. time
> Phone: 202-663-2838
> E-mail: dtradehelpdesk@state.gov